



# Notify Fact Sheet

Notify sends real time notifications of events, such as a hospital inpatient admission or an emergency room encounter.

## What is Notify?

Notify is a subscription-based model in a web-based platform that automates the delivery of health event notifications as they happen throughout the network. Subscribers will upload a list of patients to the application and receive alerts based on matches that are made. The type of events that Notify delivers alerts on are:

- Ambulatory Admissions
- Emergency Admissions
- Emergency Discharges
- Encounter Updates
- Inpatient Admissions and Re-admissions
- Inpatient Discharges
- Inpatient Transfers
- Patient Death

Notifications are sent through selected delivery channels including:

- Web Portal: *Subscribers can access alerts through the online web application.*
- Direct Secure Email: *Subscribers will receive a secure email containing the individual alert or a summary of alerts for a specific event type. CliniSync offers a Direct Email Inbox solution if an organization does not already have an accredited network service operator enabled.*
- Secure File Transfer Protocol (SFTP) Folder: *This feature enables subscribers to automatically import external patient data into an existing Patient Registry through a Delivery Agent and a secure communication framework. Notifications will then be sent back to the SFTP for subscribers to download.*

## Do I have to get patient's consent to include them in my active patient panel?

A patient's consent is not required to include them in your organization's active patient panel. However, if the patient is opted out of the CliniSync HIE, any notifications pertaining to that patient will not be sent.

As stated in recent CMS guidance regarding the Hospital Conditions of Participation (CoP) for Medical Records, if a patient chooses to decline notification, information regarding any encounter will not be sent to the designated provider.

For more information, see the CliniSync Policy Manual, Policy D, Patient Consent [here](#).

## What is the cost?

There is no fee for contributing hospitals or for practices that are owned by a hospital.