



# Notify Fact Sheet

Notify sends real time notifications of events, such as a hospital inpatient admission or an emergency room encounter.

## What is Notify?

Notify is a subscription-based model in a web-based platform that automates the delivery of health event notifications as they happen throughout the network. Subscribers will upload a list of patients to the application and receive alerts based on matches that are made. The type of events that Notify delivers alerts on are:

- Ambulatory Admissions
- Emergency Admissions
- Emergency Discharges
- Encounter Updates
- Inpatient Admissions and Re-admissions
- Inpatient Discharges
- Inpatient Transfers
- Patient Death

Notifications will be sent through selected delivery channels including:

- Web Portal: Subscribers can access alerts through the online web application.
- Standard Email: Subscribers will receive an email letting them know that an event has occurred. No patient health information will be included.
- Direct Secure Email: Subscribers will receive a secure email containing the individual alert or a summary of alerts for a specific event type. CliniSync offers a Direct Email Inbox solution if an organization does not already have an accredited network service operator enabled.
- Secure File Transfer Protocol (SFTP) Folder: This feature enables subscribers to automatically import external patient data into an existing Patient Registry through a Delivery Agent and a secure communication framework. Notifications will then be sent back to the SFTP for subscribers to download.
- Text Messages: Subscribers will receive a text message letting them know that an event has occurred. No patient health information will be included.

## Do I have to get patient's consent to include them in my active patient panel?

No, you do not. CliniSync policy requires that a patient be part of a care management program, as described above. This negates the need for a separate consent. Notify is considered a direct exchange of information for a patient with whom you already have a relationship.

## What is the cost?

There is no fee for contributing hospitals or for practices that are wholly owned by a hospital.

## How can I learn more?

Email us at [information@clinisync.org](mailto:information@clinisync.org) or call 614.664.2600.