



Consent and Security F.A.Q.

Frequently asked questions pertaining to CliniSync's Consent and Security Policy

Q: Are you allowed to look up information about yourself in the Community Health Record?

- A: **No.** You can't look up information about anyone unless you have a treatment relationship with them, even yourself.

Q: Is there a record of every action you take while logged into the CliniSync HIE?

- A: **Yes.** CliniSync monitors and audits access to the CHR. We run reports to look for irregular patterns and inappropriate access.

Q: Are you allowed to look up information about co-workers in the Community Health Record?

- A: **No.**

Q: What must be in place before your organization is live on the Community Health Record (CHR)?

- A: **All Participating Organizations are required to confirm that they are HIPAA and HITECH compliant and have met or exceeded all HIPAA Security obligations.**

Q: Can you share your user credentials to access any CliniSync application?

- A: **No.** You should never share a username or password to an application that contains PHI.

Q: Can you access CliniSync from a device that is not secure and not connected to a secure environment?

- A: **No.**