

# How benefits long-term & post-acute care staff and patients



**Your patients** need more seamless, coordinated care between office visits, procedures, hospitalizations, lab and radiology testing as well as community, home-based and long-term care.

**Your clinicians and staff** want faster, electronic access to patient information to improve quality of care and better integrate with other healthcare providers.

**CliniSync can help!**

## What is CliniSync?

CliniSync is Ohio's statewide health information exchange (HIE) created by the nonprofit Ohio Health Information Partnership. CliniSync is connecting 141 hospitals and their employed physicians throughout Ohio – 100 hospitals are either "live" or in production. Close to 4,000 physicians also are live on the network and more are waiting for their hospitals to be fully implemented so they can receive results and reports from them. Currently, 300 long-term care, hospice, health homes and rehabilitation centers are connecting to CliniSync.

## How will your facility benefit from a CliniSync connection?

- Cost-efficient data exchange with hospitals, physicians, labs and other healthcare providers
- Simplified, HIPAA-compliant data sharing with other healthcare providers in a secure environment
- Streamlined access to patient history information through a Community Health Record you can pull up on a patient (coming soon)
- Reduced administrative and overhead costs for expenses related to slower workflow, mailing and faxing costs, printing and lost paperwork
- Tracked, electronic communication of quotes and other information with hospitals
- Efficient reporting on quality care and cost reduction on dual eligible patients (ICDS - Integrated Care Delivery System for Dual Eligibles)
- Reduced hospital readmissions
- Ability to send data electronically to health plans (under development)

## How will you and your patients benefit from CliniSync?

- A longitudinal Community Health Record (coming soon)
- Real-time, complete data that reduces the burden on patients and families when asked to report basic information to clinical staff
- A full "picture" of a person's health, including visits, hospitalizations and medications
- Improved, more accurate and timely medication reconciliation that reduces errors
- Instant access to a full panel of test results, reducing errors and gaps in treatment caused by delays
- Reduced physical risks to patients by avoiding unnecessary tests
- Common problems such as missed wound care or therapy visits for frail and vulnerable patients avoided

## What can be exchanged on the CliniSync network?

- Continuity of Care documents (CCD-A) for easy transitions of care across multiple settings
- Test results: general lab, microbiology, blood bank, pathology
- Radiology reports: X-rays, MRIs, CT scans, mammograms
- Referral information: reason for referral, medication or allergy lists, full care summaries, care plans
- Hospital reports: discharge summaries, history & physicals, progress notes, consultations
- Admission and discharge notifications from hospitals

## What does the LTPAC community say about health information exchange?

Several states received federal funding to work directly with long-term and post-acute care facilities and have experienced great success with their HIE connections. The Colorado Health Information Exchange (CORHIO) did a study that showed they reduced the data collection process for the LTC from 29 hours to 7 minutes! In Ohio, our LTPAC community is excited about the ability to receive discharge summaries and other information directly from hospitals in real time.

***“Quality is going to drive everything we do, and transitions of care is all about quality. The number one problem we all face is medication reconciliation, and we will now be able to accept a transition of care document directly into the electronic health record system so everyone can see procedures, major events and medications.”***

*Joyce Miller Evans, Vice President and CIO of Ohio Presbyterian Retirement Services*

***“The care summary consolidates all of the pertinent clinical information into a concise document that can be transparent to disparate systems. All of the information previously came in from a variety of sources including from doctors, from phone calls and paper sources – now it’s all concise in one clear electronic document.”***

*Lois Uhl, an RN and clinical informatics coordinator at Pomerene Hospital in Millersburg*

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